

NORDSTROM

NORDSTROM EXOTIC ANIMAL SKIN AND FUR FREE POLICY

As a leading fashion retailer, we're committed to delivering the best possible service and merchandise for our customers. Delivering on that commitment means continually evolving our product offering to ensure we're meeting their needs.

As a company, we have made the decision to stop offering products made with animal fur or exotic animal skins. We are committed to fully eliminating this merchandise offering across all Nordstrom, Inc. stores and online by the end of 2021. This applies across Nordstrom, Nordstrom Rack and Last Chance stores in the U.S. and Canada, Nordstrom.com, Nordstrom.ca, NordstromRack.com, Hautelook.com and TrunkClub.com. It also includes merchandise sold directly in our concession boutiques.

Our fur policy is in alignment with the Fur Free Alliance's guidelines and includes animals killed solely for the use of their fur, including (but not limited to): mink, fox, lynx, chinchilla, rabbit, coyote, astrakhan/karakul lamb, kangaroo and racoon dog.

Our exotic animal skin policy includes any animal skin or leather not derived from cow/calf, sheep/lamb, pig, goat or water buffalo. This includes (but is not limited to): lizard, snake, python, alligator, crocodile, ostrich, shark, kangaroo and stingray.

We will continue to ban products that contain materials from vulnerable or endangered species, including bone, horn, shells and teeth.

We will continue to carry products featuring synthetic materials intended to look like fur that are derived from non-animal sources (faux fur) and products that contain:

- materials that are the byproduct of the meat/agriculture/livestock industries (e.g. sheepskin and cowhide);
- non-exotic animal skins converted into leather or which in processing have hair, fleece or fur removed;
- hair attached to animal skin from a pelt typically used as leather (e.g. shearling or calf hair);
- materials clipped, shorn or combed from animals (e.g. alpaca, cashmere, wool that is not mulesed); or
- feathers or down that are not sourced through live plucking.