

UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549  
FORM 10-Q

(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended May 4, 2024

or

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from \_\_\_\_\_ to \_\_\_\_\_

Commission File Number: 001-15059

**NORDSTROM**

Nordstrom, Inc.

(Exact name of registrant as specified in its charter)

Washington

(State or other jurisdiction of  
incorporation or organization)

91-0515058

(I.R.S. Employer  
Identification No.)

1617 Sixth Avenue, Seattle, Washington 98101

(Address of principal executive offices)

206-628-2111

(Registrant's telephone number, including area code)

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Trading Symbol	Name of each exchange on which registered
Common stock, without par value	JWN	New York Stock Exchange
Common stock purchase rights		New York Stock Exchange

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

Yes  No

Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit such files).

Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company, or an emerging growth company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company," and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large Accelerated Filer

Non-accelerated filer

Accelerated filer

Smaller reporting company

Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).

Yes  No

Common stock outstanding as of May 31, 2024: 163,648,780 shares

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## **FORWARD-LOOKING STATEMENTS**

This Quarterly Report on Form 10-Q contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Forward-looking statements are statements regarding matters that are not historical facts, and are based on our management's beliefs and assumptions and on information currently available to our management. A forward-looking statement is neither a prediction nor a guarantee of future events or circumstances, and those future events or circumstances may not occur. In some cases, forward-looking statements can be identified by terms such as "may," "will," "should," "could," "goal," "would," "expect," "plan," "anticipate," "believe," "estimate," "project," "predict," "potential," "pursue," "going forward" and similar expressions intended to identify forward-looking statements. These statements involve known and unknown risks, uncertainties and other factors, which may cause our actual results, performance, time frames or achievements to be materially different from any future results, performance, time frames or achievements expressed or implied by the forward-looking statements. These risks, uncertainties and other factors include, but are not limited to, our anticipated financial outlook for the fiscal year ending February 1, 2025, trends in our operations and the following:

### **Strategic and Operational**

- successful execution of our customer strategy to provide customers superior service, products and experiences, online, through our fulfillment capabilities and in stores,
- timely and effective implementation and execution of our evolving business model, including:
  - winning at our market strategy by providing a differentiated and seamless experience, which consists of the integration of our digital and physical assets, development of new supply chain capabilities and timely delivery of products,
  - broadening the reach of Nordstrom Rack, including delivering great brands at great prices and leveraging our digital and physical assets,
  - enhancing our platforms and processes to deliver core capabilities to drive customer, employee and partner experiences both digitally and in stores,
- our ability to effectively manage our merchandise strategy, including our ability to offer compelling assortments and optimize our inventory to ensure we have the right product mix and quantity in each of our channels and locations, allowing us to get closer to our customers,
- our ability to effectively allocate and scale our marketing strategies and resources, as well as realize the expected benefits of Nordstrom Media Network, The Nordy Club, advertising and promotional campaigns,
- our ability to respond to the evolving retail environment, including new fashion trends, environmental considerations and our customers' changing expectations of service and experience in stores and online, and our development and outcome of new market strategies and customer offerings,
- our ability to mitigate the effects of disruptions in the global supply chain, including factory closures, transportation challenges or stoppages of certain imports, and rising prices of raw materials and freight expenses,
- our ability to control costs through effective inventory management and supply chain processes and systems,
- the effect of the Board of Director's consideration of potential avenues to enhance shareholder value, including the disclosure of a possible "going private" transaction being explored by our Chief Executive Officer and our President and Chief Brand Officer, on our business, financial condition and results of operations, as well as our stock price,
- our ability to acquire, develop and retain qualified and diverse talent by providing appropriate training, compelling work environments and competitive compensation and benefits, especially in areas with increased market compensation, all in the context of any labor shortage and competition for talent,
- our ability to realize expected benefits, anticipate and respond to potential risks and appropriately manage costs associated with our credit card revenue sharing program,
- potential goodwill impairment charges, future impairment charges and fluctuations in the fair values of reporting units or of assets in the event projected financial results are not achieved within expected time frames or if our strategic direction changes,

### **Data, Cybersecurity and Information Technology**

- successful execution of our information technology strategy, including engagement with third-party service providers,
- the impact of any system or network failures, cybersecurity and/or security breaches, including any security breach of our systems or those of a third-party provider that results in the theft, transfer or unauthorized disclosure of customer, employee or Company information, or that results in the interruption of business processes or causes financial loss, and our compliance with information security and privacy laws and regulations, as well as third-party contractual obligations in the event of such an incident,

### **Reputation and Relationships**

- our ability to maintain our reputation and relationships with our customers, employees, vendors and third-party partners and landlords,
- our ability to act responsibly and with transparency with respect to our environmental, social and governance practices and initiatives, meet any communicated targets, goals or milestones and adapt to evolving reporting requirements,

- our ability to market our brand and distribute our products through a variety of third-party publisher or platform channels, as well as access mobile operating system and website identifiers for personalized delivery of targeted advertising,
- the impact of a concentration of stock ownership on our shareholders' ability to influence corporate matters,

### **Investment and Capital**

- efficient and proper allocation of our capital resources,
- our ability to properly balance our investments in technology, Supply Chain Network facilities and existing and new store locations, including the expansion of our market strategy,
- our ability to maintain or expand our presence, including timely completion of construction associated with Supply Chain Network facilities and new, relocated and remodeled stores, as well as any potential store closures, all of which may be impacted by third parties, consumer demand and other natural or man-made disruptions, and government responses to any such disruptions,
- market fluctuations, increases in operating costs, exit costs and overall liabilities and losses associated with owning and leasing real estate,
- compliance with debt and operating covenants, availability and cost of credit, changes in our credit rating and changes in interest rates,
- the actual timing, price, manner and amounts of future share repurchases, dividend payments or share issuances, if any, subject to the discretion of our Board of Directors, contractual commitments, market and economic conditions and applicable SEC rules,

### **Economic and External**

- the length and severity of epidemics or pandemics, or other catastrophic events, and the related impact on customer behavior, store and online operations and supply chain functions, as well as our future consolidated financial position, results of operations and cash flows,
- the impact of the seasonal nature of our business and cyclical customer spending,
- the impact of economic and market conditions, including inflation and measures to control inflation, and resulting changes to customer purchasing behavior, unemployment and bankruptcy rates, and the resulting impact on consumer spending and credit patterns,
- the impact of economic, environmental or political conditions,
- the impact of changing consumer traffic patterns at shopping centers and malls,
- financial insecurity or potential insolvency experienced by our vendors, suppliers, developers, landlords, competitors or customers,
- weather conditions, natural disasters, climate change, national security concerns, global conflicts, civil unrest, other market and supply chain disruptions, the effects of tariffs, or the prospects of such events, and the resulting impact any of these events may have on consumer spending patterns or information technology systems and communications,

### **Legal and Regulatory**

- our, and the third parties' we do business with, compliance with applicable domestic and international laws, regulations and ethical standards, minimum wage, employment and tax, information security and privacy, consumer credit and environmental regulations and the outcome of any claims, litigation and regulatory investigations and resolution of such matters,
- the impact of changes in laws relating to consumer credit, the current regulatory environment, the financial system and tax reforms,
- the impact of accounting rule and regulation changes, or our interpretation of the changes, or changes in underlying assumptions, estimates or judgments,
- the outcome of events or occurrences related to the wind-down of business operations in Canada.

These and other factors, including those factors we discuss in Part II, [Item 1A. Risk Factors](#), could affect our financial results and cause our actual results to differ materially from any forward-looking information we may provide. Given these risks, uncertainties and other factors, undue reliance should not be placed on these forward-looking statements. Also, these forward-looking statements represent our estimates and assumptions only as of the date of this filing, and these estimates and assumptions may prove to be incorrect. This Quarterly Report on Form 10-Q should be read completely and with the understanding that our actual future results may be materially different from what we expect. We hereby qualify our forward-looking statements by these cautionary statements. Except as required by law, we assume no obligation to update these forward-looking statements publicly, or to update the reasons actual results could differ materially from those anticipated in these forward-looking statements, even if new information becomes available in the future.

All references to "we," "us," "our," or the "Company" mean Nordstrom, Inc. and its subsidiaries. On March 2, 2023, Nordstrom Canada commenced a wind-down of its business operations (see Note 1: Basis of Presentation in Item 1) and as of this date, Nordstrom Canada was deconsolidated from Nordstrom, Inc.'s financial statements. Nordstrom Canada results prior to March 2, 2023 are included in the Company's Condensed Consolidated Financial Statements.

In addition, statements that “we believe” and similar statements reflect our beliefs and opinions on the relevant subject. These statements are based upon information available to us as of the filing date of this Quarterly Report on Form 10-Q, and while we believe such information forms a reasonable basis for such statements, such information may be limited or incomplete, and our statements should not be read to indicate that we have conducted an exhaustive inquiry into, or review of, all potentially available relevant information. These statements are inherently uncertain and investors are cautioned not to unduly rely upon these statements. In addition, forward-looking statements may be impacted by the actual outcome of events or occurrences related to the wind-down of business operations in Canada.

The content of any websites and materials named, hyperlinked or otherwise referenced in this Quarterly Report on Form 10-Q are not incorporated by reference into this Quarterly Report on Form 10-Q or in any other report or document we file with the SEC, and any references to such websites and materials are intended to be inactive textual references only. The information on these websites is not part of this Quarterly Report on Form 10-Q.

## DEFINITIONS OF COMMONLY USED TERMS

Term	Definition
2023 Annual Report	Annual Report on Form 10-K filed on March 19, 2024
Adjusted EPS	Adjusted earnings (loss) per diluted share (a non-GAAP financial measure)
Adjusted ROIC	Adjusted return on invested capital (a non-GAAP financial measure)
ASU	Accounting Standards Update
CCAA	Companies' Creditors Arrangement Act
Digital sales	Sales conducted through a digital platform such as our websites or mobile apps. Digital sales may be self-guided by the customer, as in a traditional online order, or facilitated by a salesperson using a virtual styling or selling tool. Digital sales may be delivered to the customer or picked up in our Nordstrom stores, Nordstrom Rack stores or Nordstrom Local service hubs. Digital sales also includes a reserve for estimated returns.
EBIT	Earnings (loss) before interest and income taxes
EBIT margin	Earnings (loss) before interest and income taxes as a percent of net sales
EBITDA	Earnings (loss) before interest, income taxes, depreciation and amortization
EBITDAR	Earnings (loss) before interest, income taxes, depreciation, amortization and rent, as defined by our Revolver covenant
EPS	Earnings (loss) per share
ESPP	Employee Stock Purchase Plan
Exchange Act	Securities Exchange Act of 1934, as amended
FASB	Financial Accounting Standards Board
First quarter of 2024	13 fiscal weeks ending May 4, 2024
First quarter of 2023	13 fiscal weeks ending April 29, 2023
Fiscal year 2024	52 fiscal weeks ending February 1, 2025
Fiscal year 2023	53 fiscal weeks ending February 3, 2024
GAAP	U.S. generally accepted accounting principles
GMV	Gross merchandise value
Gross profit	Net sales less cost of sales and related buying and occupancy costs
Leverage Ratio	The sum of our funded debt and operating lease liabilities divided by the preceding twelve months of Adjusted EBITDAR as defined by our Revolver covenant

Term	Definition
MD&A	Management's Discussion and Analysis of Financial Condition and Results of Operations
NAV	Net asset value
Nordstrom	Nordstrom.com, Nordstrom U.S. stores and Nordstrom Local. Nordstrom also included Canada operations prior to March 2, 2023, inclusive of Nordstrom.ca, Nordstrom Canadian stores and Nordstrom Rack Canadian stores and ASOS   Nordstrom prior to December 2023.
Nordstrom Canada	Nordstrom Canada Retail, Inc., Nordstrom Canada Holdings, LLC and Nordstrom Canada Holdings II, LLC
Nordstrom Local	Nordstrom Local service hubs, which offer order pickups, returns, alterations and other services
Nordstrom Rack	NordstromRack.com, Nordstrom Rack U.S. stores and Last Chance clearance stores
The Nordy Club	Our customer loyalty program
NYSE	New York Stock Exchange
Operating Lease Cost	Fixed rent expense, including fixed common area maintenance expense, net of developer reimbursement amortization
Property incentives	Developer and vendor reimbursements
PSU	Performance share unit
Revolver	Senior revolving credit facility
Rights Plan	Our limited-duration Shareholder Rights Agreement adopted by the Board of Directors
ROU asset	Operating lease right-of-use asset
RSU	Restricted stock unit
SEC	Securities and Exchange Commission
SG&A	Selling, general and administrative expenses
Supply Chain Network	Fulfillment centers that primarily process and ship orders to our customers, distribution centers that primarily process and ship merchandise to our stores and other facilities and omni-channel centers that both fulfill customer orders and ship merchandise to our stores
TD	Toronto-Dominion Bank, N.A.

**PART I — FINANCIAL INFORMATION**

**Item 1. Financial Statements (Unaudited).**

**NORDSTROM, INC.**  
**CONDENSED CONSOLIDATED STATEMENTS OF EARNINGS**

(Amounts in millions except per share amounts)  
(Unaudited)

	Quarter Ended	
	May 4, 2024	April 29, 2023
Net sales	\$3,221	\$3,064
Credit card revenues, net	114	117
<b>Total revenues</b>	<b>3,335</b>	<b>3,181</b>
Cost of sales and related buying and occupancy costs	(2,203)	(2,028)
Selling, general and administrative expenses	(1,153)	(1,103)
Canada wind-down costs	—	(309)
Loss before interest and income taxes	(21)	(259)
Interest expense, net	(27)	(28)
Loss before income taxes	(48)	(287)
Income tax benefit	9	82
<b>Net loss</b>	<b>(\$39)</b>	<b>(\$205)</b>
Loss per share:		
Basic	(\$0.24)	(\$1.27)
Diluted	(\$0.24)	(\$1.27)
Weighted-average shares outstanding:		
Basic	163.2	160.8
Diluted	163.2	160.8

The accompanying Notes to Condensed Consolidated Financial Statements are an integral part of these financial statements.

**NORDSTROM, INC.**  
**CONDENSED CONSOLIDATED STATEMENTS OF COMPREHENSIVE EARNINGS**

(Amounts in millions)  
(Unaudited)

	Quarter Ended	
	May 4, 2024	April 29, 2023
Net loss	(\$39)	(\$205)
Foreign currency translation adjustment	—	(4)
<b>Comprehensive net loss</b>	<b>(\$39)</b>	<b>(\$209)</b>

The accompanying Notes to Condensed Consolidated Financial Statements are an integral part of these financial statements.

**NORDSTROM, INC.**  
**CONDENSED CONSOLIDATED BALANCE SHEETS**  
(Amounts in millions)  
(Unaudited)

	May 4, 2024	February 3, 2024	April 29, 2023
<b>Assets</b>			
Current assets:			
Cash and cash equivalents	\$428	\$628	\$581
Accounts receivable, net	361	334	279
Merchandise inventories	2,095	1,888	2,237
Prepaid expenses and other current assets	334	286	414
<b>Total current assets</b>	<b>3,218</b>	<b>3,136</b>	<b>3,511</b>
Land, property and equipment (net of accumulated depreciation of \$8,391, \$8,251 and \$8,133)	3,130	3,177	3,197
Operating lease right-of-use assets	1,373	1,359	1,393
Goodwill	249	249	249
Other assets	506	523	478
<b>Total assets</b>	<b>\$8,476</b>	<b>\$8,444</b>	<b>\$8,828</b>
<b>Liabilities and Shareholders' Equity</b>			
Current liabilities:			
Accounts payable	\$1,471	\$1,236	\$1,674
Accrued salaries, wages and related benefits	302	244	246
Current portion of operating lease liabilities	245	240	249
Other current liabilities	1,117	1,102	1,236
Current portion of long-term debt	—	250	249
<b>Total current liabilities</b>	<b>3,135</b>	<b>3,072</b>	<b>3,654</b>
Long-term debt, net	2,614	2,612	2,608
Noncurrent operating lease liabilities	1,379	1,377	1,406
Other liabilities	512	535	609
Commitments and contingencies			
Shareholders' equity:			
Common stock, no par value: 1,000 shares authorized; 163.6, 162.4 and 161.4 shares issued and outstanding	3,437	3,418	3,372
Accumulated deficit	(2,609)	(2,578)	(2,824)
Accumulated other comprehensive gain	8	8	3
<b>Total shareholders' equity</b>	<b>836</b>	<b>848</b>	<b>551</b>
<b>Total liabilities and shareholders' equity</b>	<b>\$8,476</b>	<b>\$8,444</b>	<b>\$8,828</b>

The accompanying Notes to Condensed Consolidated Financial Statements are an integral part of these financial statements.

**NORDSTROM, INC.**  
**CONDENSED CONSOLIDATED STATEMENTS OF SHAREHOLDERS' EQUITY**  
(Amounts in millions except per share amounts)  
(Unaudited)

	Quarter Ended	
	May 4, 2024	April 29, 2023
<b>Common stock</b>		
Balance, beginning of period	\$3,418	\$3,353
Issuance of common stock under stock compensation plans	7	11
Stock-based compensation	12	8
<b>Balance, end of period</b>	<b>\$3,437</b>	<b>\$3,372</b>
<b>Accumulated deficit</b>		
Balance, beginning of period	(\$2,578)	(\$2,588)
Cumulative effect of change in accounting principle, net of tax	39	—
Net loss	(39)	(205)
Dividends	(31)	(30)
Repurchase of common stock	—	(1)
<b>Balance, end of period</b>	<b>(\$2,609)</b>	<b>(\$2,824)</b>
<b>Accumulated other comprehensive gain (loss)</b>		
Balance, beginning of period	\$8	(\$26)
Accumulated translation loss reclassified to earnings	—	33
Other comprehensive loss	—	(4)
<b>Balance, end of period</b>	<b>\$8</b>	<b>\$3</b>
<b>Total shareholders' equity</b>	<b>\$836</b>	<b>\$551</b>
<b>Dividends per share</b>	<b>\$0.19</b>	<b>\$0.19</b>

The accompanying Notes to Condensed Consolidated Financial Statements are an integral part of these financial statements.



**NORDSTROM, INC.**  
**CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS**  
(Amounts in millions)  
(Unaudited)

	Quarter Ended	
	May 4, 2024	April 29, 2023
<b>Operating Activities</b>		
Net loss	(\$39)	(\$205)
Adjustments to reconcile net loss to net cash provided by operating activities:		
Depreciation and amortization expenses	153	144
Canada wind-down costs	—	220
Right-of-use asset amortization	46	43
Deferred income taxes, net	(5)	(16)
Stock-based compensation expense	18	14
Other, net	(8)	(25)
Change in operating assets and liabilities:		
Merchandise inventories	(147)	(296)
Other current and noncurrent assets	(55)	(112)
Accounts payable	165	301
Accrued salaries, wages and related benefits	57	(39)
Lease liabilities	(63)	(67)
Other current and noncurrent liabilities	17	54
<b>Net cash provided by operating activities</b>	<b>139</b>	<b>16</b>
<b>Investing Activities</b>		
Capital expenditures	(91)	(106)
Decrease in cash and cash equivalents resulting from Canada deconsolidation	—	(33)
Proceeds from the sale of assets and other, net	9	16
<b>Net cash used in investing activities</b>	<b>(82)</b>	<b>(123)</b>
<b>Financing Activities</b>		
Principal payments on long-term debt	(250)	—
Change in cash book overdrafts	23	29
Cash dividends paid	(31)	(30)
Proceeds from issuances under stock compensation plans	7	11
Other, net	(6)	(9)
<b>Net cash (used in) provided by financing activities</b>	<b>(257)</b>	<b>1</b>
Net decrease in cash and cash equivalents	(200)	(106)
Cash and cash equivalents at beginning of period	628	687
<b>Cash and cash equivalents at end of period</b>	<b>\$428</b>	<b>\$581</b>
<b>Supplemental Cash Flow Information</b>		
Income taxes paid, net of refunds received	(\$3)	\$2
Interest paid, net of capitalized interest	31	40

The accompanying Notes to Condensed Consolidated Financial Statements are an integral part of these financial statements.

**NORDSTROM, INC.**  
**NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS**  
(Dollar and share amounts in millions except per share, per option and per unit amounts)  
(Unaudited)

**NOTE 1: BASIS OF PRESENTATION**

The interim Condensed Consolidated Financial Statements have been prepared on a basis consistent in all material respects with the accounting policies described and applied in our 2023 [Annual Report](#), except as described below, and reflect all adjustments of a normal recurring nature that are, in management's opinion, necessary for the fair presentation of the results of operations, financial position and cash flows for the periods presented.

The Condensed Consolidated Financial Statements as of and for the periods ended May 4, 2024 and April 29, 2023 are unaudited. The Condensed Consolidated Balance Sheet as of February 3, 2024 has been derived from the audited Consolidated Financial Statements included in our 2023 Annual Report. The interim Condensed Consolidated Financial Statements should be read together with the Consolidated Financial Statements and related footnote disclosures contained in our 2023 Annual Report.

**Principles of Consolidation**

The Condensed Consolidated Financial Statements include the balances of Nordstrom, Inc. and its subsidiaries. All intercompany transactions and balances are eliminated in consolidation.

On March 2, 2023, Nordstrom Canada commenced a wind-down of its business operations and as of this date, Nordstrom Canada was deconsolidated from Nordstrom, Inc.'s financial statements. Nordstrom Canada results prior to March 2, 2023 are included in the Company's Condensed Consolidated Financial Statements for the period ended April 29, 2023.

**Fiscal Year**

We operate on a 52/53-week fiscal year ending on the Saturday closest to January 31st. References to 2024 and any other year included within this document are based on a 52-week fiscal year, except for fiscal year 2023 which is a 53-week fiscal year.

**Seasonality**

Our business, like that of other retailers, is subject to seasonal fluctuations and cyclical trends in consumer spending. Our sales are typically higher in our second quarter, which usually includes most of our Anniversary Sale, and in the fourth quarter due to the holidays. One week of our Anniversary Sale will shift from the third quarter in 2023 to the second quarter in 2024.

Results for any one quarter are not indicative of the results that may be achieved for a full fiscal year. We plan our merchandise purchases and receipts to coincide with expected sales trends. For instance, our merchandise purchases and receipts increase prior to the Anniversary Sale and in the fall as we prepare for the holiday shopping season (typically from November through December). Consistent with our seasonal fluctuations, our working capital requirements have historically increased during the months leading up to the Anniversary Sale and the holidays as we purchase inventory in anticipation of increased sales.

**Use of Estimates**

The preparation of financial statements in conformity with GAAP requires that we make estimates, judgments and assumptions that affect the reported amounts of assets, liabilities, revenues and expenses and disclosure of contingent assets and liabilities during the reporting period. Uncertainties regarding such estimates and assumptions are inherent in the preparation of financial statements. Actual results may differ from these estimates and assumptions. Our most significant accounting judgments and estimates include revenue recognition, inventory valuation, long-lived asset recoverability, income taxes and contingent liabilities, including assumptions related to our Canada wind-down, all of which involve assumptions about future events.

**Change in Accounting Principle**

Effective February 4, 2024, we changed our method of accounting for merchandise inventories from the retail inventory method to the weighted average cost method. Under this new method, we value our inventory at the lower of cost or net realizable value using the weighted average cost. We record reserves for excess and obsolete inventory based on specific identification of units with a current retail value below cost, plus an estimate of future markdowns below cost, which considers the age of inventory and historical trends.

We believe using the weighted average cost method is preferable to the retail inventory method and consistent with our overall strategy because it provides more precise data and enhances visibility into item-level profitability, which drives faster decisions and better outcomes. We determined that retrospective application for periods prior to fiscal year 2024 was impracticable due to lack of available information. We recorded the cumulative effect of this change in accounting principle as of February 4, 2024, resulting in a decrease to accumulated deficit of \$39, net of tax of \$14.

**NORDSTROM, INC.**  
**NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS**  
(Dollar and share amounts in millions except per share, per option and per unit amounts)  
(Unaudited)

**Canada Wind-down**

On March 2, 2023, as part of our initiatives to drive long-term profitable growth and enhance shareholder value, and after careful consideration of all reasonably available options, we announced the decision to discontinue support for Nordstrom Canada's operations. While Nordstrom continues to own 100% of the shares of Nordstrom Canada, as of March 2, 2023, we no longer have a controlling interest under GAAP and have deconsolidated Nordstrom Canada. We hold a variable interest in the Nordstrom Canada entities, which are considered variable interest entities, but are not consolidated, as we are no longer the primary beneficiary. In December 2023, Nordstrom Canada delivered a proposed plan of arrangement to its creditors, which was subsequently approved by creditors on March 1, 2024, sanctioned by the Ontario Superior Court of Justice on March 20, 2024 and implemented by Nordstrom Canada on April 25, 2024. For more information on the wind-down of our Canada operations, see our 2023 Annual Report.

Non-cash charges associated with the wind-down of operations in Canada are included in Canada wind-down costs on the Condensed Consolidated Statement of Cash Flows. The decrease in cash due to the deconsolidation of Nordstrom Canada is included in investing activities on the Condensed Consolidated Statement of Cash Flows and all other impacts are included in operating cash flows.

Prior to deconsolidation, Nordstrom made loans to the Canadian subsidiaries and incurred liabilities related to certain intercompany charges. These were considered intercompany transactions and were eliminated in consolidation of Nordstrom. Subsequent to deconsolidation, these liabilities and receivables were no longer eliminated through consolidation, are considered related-party transactions and are recorded in our Condensed Consolidated Balance Sheets at estimated fair value. Nordstrom had no outstanding liability to Nordstrom Canada as of May 4, 2024.

As of May 4, 2024, we recorded \$74 within accounts receivable, net on the Condensed Consolidated Balance Sheet to reflect the amount we estimate we will receive as part of the plan of arrangement. This includes receipts related to the rights to the former landlords' distributions, reimbursement of employee trust contributions and other receivables existing at the time of deconsolidation. Our expected distribution as part of the plan of arrangement is materially consistent with the recorded receivable. Subsequent to quarter end, we received a majority of this receivable from Nordstrom Canada.

**Leases**

We incurred operating lease liabilities arising from lease agreements of \$72 for the quarters ended May 4, 2024 and April 29, 2023.

**Recent Accounting Pronouncements**

In November 2023, the FASB issued ASU No. 2023-07, *Segment Reporting (Topic 280): Improvements to Reportable Segment Disclosures*, which requires additional quarterly and annual reportable segment disclosures, primarily around significant segment expenses. Annual disclosure requirements will be effective for us for the fourth quarter of 2024, and quarterly disclosure requirements will be effective for us in the first quarter of 2025, with early adoption permitted. We are currently evaluating the impact of this ASU on our disclosures.

In December 2023, the FASB issued ASU 2023-09, *Income Taxes (Topic 740): Improvements to Income Tax Disclosures*, which requires disclosure of additional income tax information, primarily related to the rate reconciliation and income taxes paid. Annual disclosure requirements will be effective for us for the fourth quarter of 2025, with early adoption permitted. We are currently evaluating the impact of this ASU on our disclosures.

**NOTE 2: REVENUE****Contract Liabilities**

Contract liabilities represent our obligation to transfer goods or services to customers and include deferred revenue for The Nordy Club (including unused points and unredeemed Nordstrom Notes), gift cards and our TD program agreement. Our contract liabilities are classified on the Condensed Consolidated Balance Sheets as follows:

	Other current liabilities	Other liabilities
Balance as of January 28, 2023	\$536	\$136
Balance as of April 29, 2023	489	123
Balance as of February 3, 2024	508	85
<b>Balance as of May 4, 2024</b>	<b>479</b>	<b>72</b>

Revenues recognized from our beginning contract liability balance were \$144 for the quarter ended May 4, 2024 and \$137 for the quarter ended April 29, 2023.

**NORDSTROM, INC.**  
**NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS**  
(Dollar and share amounts in millions except per share, per option and per unit amounts)  
(Unaudited)

**Disaggregation of Revenue**

The following table summarizes our disaggregated net sales:

	Quarter Ended	
	May 4, 2024	April 29, 2023
Nordstrom	\$2,040	\$2,027
Nordstrom Rack	1,181	1,037
<b>Total net sales</b>	<b>\$3,221</b>	<b>\$3,064</b>
Digital sales as a % of total net sales	34 %	36%

The following table summarizes the percent of net sales by merchandise category:

	Quarter Ended	
	May 4, 2024	April 29, 2023
Women's Apparel	30 %	29 %
Shoes	26 %	26 %
Men's Apparel	14 %	15 %
Beauty	12 %	12 %
Accessories	11 %	12 %
Kids' Apparel	4 %	3 %
Other	3 %	3 %
<b>Total net sales</b>	<b>100 %</b>	<b>100 %</b>

**NOTE 3: DEBT AND CREDIT FACILITIES**
**Debt**

During the first quarter of 2024, we retired our 2.30% senior notes due April 2024 using cash on hand.

**Credit Facilities**

As of May 4, 2024 and April 29, 2023 we had no outstanding borrowings under the Revolver that expires in May 2027. As of May 4, 2024, we have an outstanding standby letter of credit of \$28 resulting in available short-term borrowing capacity of \$772. This letter of credit is not reflected in our Condensed Consolidated Balance Sheets. Provided that we obtain written consent from the lenders, we have the option to increase the Revolver by up to \$200, to a total of \$1,000, and two options to extend the Revolver for additional one-year terms.

Any outstanding borrowings under the Revolver are secured by substantially all our personal and intellectual property assets and are guaranteed by certain of our subsidiaries. Under the Revolver, our obligation to secure any outstanding borrowings will be eliminated if no default exists and we either have an unsecured investment-grade debt rating from two of three specified ratings agencies, or we have one investment-grade rating and achieve two consecutive fiscal quarters with a Leverage Ratio of less than 2.5 times.

Under the Revolver, we have two financial covenant tests that need to be met on a quarterly basis: a Leverage Ratio that is less than or equal to 4 times and a fixed charge coverage ratio that is greater than or equal to 1.25 times. As of May 4, 2024, we were in compliance with all covenants.

The Revolver contains customary representations, warranties, covenants and terms, including paying a variable rate of interest and a facility fee based on our debt rating, and is available for working capital, capital expenditures and general corporate purposes. The Revolver allows us to issue dividends and repurchase shares provided we are not in default and no default would arise as a result of such payments. If the pro-forma Leverage Ratio after such payments is less than 3 times, then such payments are unlimited. If the pro-forma Leverage Ratio is greater than or equal to 3 times but less than 3.5 times, then we are limited to \$100 per fiscal quarter and if the pro-forma Leverage Ratio is greater than or equal to 3.5 times, then the limit is \$60 per fiscal quarter.

Our \$800 commercial paper program allows us to use the proceeds to fund operating cash requirements. Under the terms of the commercial paper agreement, we pay a rate of interest based on, among other factors, the maturity of the issuance and market conditions. The issuance of commercial paper has the effect of reducing available liquidity under the Revolver by an amount equal to the principal amount of commercial paper outstanding. Conversely, borrowings under our Revolver have the effect of reducing the available capacity of our commercial paper program by an amount equal to the amount outstanding. As of May 4, 2024 and April 29, 2023, we had no issuances outstanding under our commercial paper program.

**NORDSTROM, INC.**  
**NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS**  
(Dollar and share amounts in millions except per share, per option and per unit amounts)  
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**NOTE 4: FAIR VALUE MEASUREMENTS**

We disclose our financial assets and liabilities that are measured at fair value in our Condensed Consolidated Balance Sheets by level within the fair value hierarchy as defined by applicable accounting standards:

- Level 1: Quoted market prices in active markets for identical assets or liabilities
- Level 2: Other observable market-based inputs or unobservable inputs that are corroborated by market data
- Level 3: Unobservable inputs that cannot be corroborated by market data that reflect the reporting entity's own assumptions

Financial instruments measured at carrying value on a recurring basis include cash and cash equivalents, accounts receivable, accounts payable and our Revolver, which approximate fair value due to their short-term nature.

Long-term debt is recorded at carrying value. If long-term debt was measured at fair value, we would use quoted market prices of the same or similar issues, which is considered a Level 2 fair value measurement. The following table summarizes the carrying value and fair value estimate of our long-term debt, including current maturities:

	May 4, 2024	February 3, 2024	April 29, 2023
Carrying value of long-term debt	\$2,614	\$2,862	\$2,857
Fair value of long-term debt	2,281	2,441	2,224

We measure certain items at fair value on a nonrecurring basis, primarily goodwill and long-lived tangible and ROU assets, in connection with periodic evaluations for potential impairment. There were no material impairment charges for these assets for the quarter ended May 4, 2024. We estimate the fair value of these assets using primarily unobservable inputs and, as such, these are considered Level 3 fair value measurements. In the first quarter of 2023, we measured our investment in Nordstrom Canada, our related-party receivables and related lease guarantees at fair value. See our 2023 [Annual Report](#) for more detailed information on charges associated with the wind-down of our Canada operations.

**Investments Measured at NAV**

From time to time, we invest in financial interests of private companies and venture capital funds that align with our business and omnichannel strategies, which are classified in other assets in the Condensed Consolidated Balance Sheets and proceeds from the sale of assets and other, net within investing activities on the Condensed Consolidated Statements of Cash Flows. These investments are measured at fair value using the NAV per share, or its equivalent, as a practical expedient. This class of investments consists of partnership interests that mainly invest in venture capital strategies with a focus on privately held consumer and technology companies. The NAV is based on the fair value of the underlying net assets owned by the fund and the relative interest of each participating investor in the fair value of the underlying assets. Our interest in these partnerships is generally not redeemable and is subject to significant restrictions regarding transfers. Distributions from each fund will be received as the underlying assets of the funds are liquidated. Liquidation is triggered by clauses within the partnership agreements or at the funds' stated end date. The contractual terms of the partnership interests range from six to ten years.

As of May 4, 2024, February 3, 2024 and April 29, 2023, we held \$39, \$41 and \$41 of investments measured at NAV.

**NOTE 5: STOCK-BASED COMPENSATION**

The following table summarizes our stock-based compensation expense:

	Quarter Ended	
	May 4, 2024	April 29, 2023
RSUs	\$16	\$10
Stock options	1	2
Other <sup>1</sup>	1	2
Total stock-based compensation expense, before income tax benefit	18	14
Income tax benefit	(5)	(4)
<b>Total stock-based compensation expense, net of income tax benefit</b>	<b>\$13</b>	<b>\$10</b>

<sup>1</sup> Other stock-based compensation expense includes PSUs and ESPP.

**NORDSTROM, INC.**  
**NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS**  
(Dollar and share amounts in millions except per share, per option and per unit amounts)  
(Unaudited)

The following table summarizes our grant allocations:

	Quarter Ended			
	May 4, 2024		April 29, 2023	
	Granted	Weighted-average grant-date fair value per unit	Granted	Weighted-average grant-date fair value per unit
RSUs	4.2	\$15	2.1	\$17
Stock options	—	—	1.2	\$8

Under our deferred and stock-based compensation plan arrangements, we issued 1.3 shares of common stock during the first quarter of 2024 and 1.4 shares during the first quarter of 2023.

**NOTE 6: SHAREHOLDERS' EQUITY**

We have certain limitations with respect to the payment of dividends and share repurchases under our Revolver agreement (see Note 3: Debt and Credit Facilities).

*Share Repurchases*

In May 2022, our Board of Directors authorized a program to repurchase up to \$500 of our outstanding common stock, with no expiration date. We repurchased no shares of common stock in the quarter ended May 4, 2024, compared with 0.03 shares for \$1 at an average purchase price per share of \$19.41 during the quarter ended April 29, 2023, and had \$438 remaining in share repurchase capacity as of May 4, 2024.

*Dividends*

In May 2024, subsequent to quarter end, we declared a quarterly dividend of \$0.19 per share, which will be paid on June 19, 2024 to shareholders of record at the close of business on June 4, 2024.

**NOTE 7: EARNINGS PER SHARE**

The computation of EPS is as follows:

	Quarter Ended	
	May 4, 2024	April 29, 2023
Net loss	(\$39)	(\$205)
Basic weighted-average shares outstanding	163.2	160.8
Dilutive shares	—	—
Diluted weighted-average shares outstanding	163.2	160.8
<b>Basic EPS</b>	<b>(\$0.24)</b>	<b>(\$1.27)</b>
<b>Diluted EPS</b>	<b>(\$0.24)</b>	<b>(\$1.27)</b>
Anti-dilutive shares	12.8	11.4

**NOTE 8: SEGMENT REPORTING**

The following table sets forth information for our reportable segment:

	Quarter Ended	
	May 4, 2024	April 29, 2023
Retail segment EBIT	\$48	\$140
Corporate/Other EBIT	(69)	(399)
Interest expense, net	(27)	(28)
<b>Loss before income taxes</b>	<b>(\$48)</b>	<b>(\$287)</b>

For information about disaggregated revenues, see Note 2: Revenue.

## Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.

(Dollar and share amounts in millions except per share amounts and where otherwise noted)

The following MD&A provides a narrative of our financial performance and is intended to promote understanding of our results of operations and financial condition. MD&A is provided as a supplement to, and should be read in conjunction with, Item 1. Financial Statements (Unaudited) and generally discusses the results of operations for the quarter ended May 4, 2024 compared with the quarter ended April 29, 2023. The following discussion and analysis contains forward-looking statements and should also be read in conjunction with cautionary statements and risks described elsewhere in this Form 10-Q before deciding to purchase, hold or sell shares of our common stock.

Overview	<a href="#">16</a>
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Liquidity	<a href="#">22</a>
Capital Resources	<a href="#">23</a>
Critical Accounting Estimates	<a href="#">25</a>
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## Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.

(Dollar and share amounts in millions except per share amounts and where otherwise noted)

### OVERVIEW

First quarter results reflected progress on our 2024 key priorities of driving Nordstrom banner growth, operational optimization and building upon the momentum at the Rack. We saw strong sales growth, particularly in the Rack banner, which drove solid gross profit and leverage, but was more than offset by higher loyalty activity and reserves, as well as external theft and inventory cleanup in our supply chain as we consolidated facilities. As a result, we reported a net loss of \$39, or \$0.24 loss per diluted share.

Total Company net sales increased 5.1% versus the same period in fiscal 2023, and total Company comparable sales increased 3.8%. The wind-down of Canadian operations had a negative impact on total Company net sales of 75 basis points. In the first quarter, active, kids' apparel and women's apparel had strong double-digit growth versus 2023, and beauty increased by high single-digits.

We are committed to delivering profitable growth while improving the customer experience and are encouraged by the progress we made against our key priorities during the first quarter of 2024.

**Nordstrom** – We are committed to driving growth at the Nordstrom banner, with a focus on digital-led growth supported by stores, aiming to further enable our customers to shop when and where they want. In our digital business, Nordstrom.com, we implemented improvements around the search and discovery experience and worked to optimize the balance of price points across our merchandise selection while focusing on in-stock rates. During the first quarter of 2024, we launched our digital Marketplace. Marketplace allows customers to shop more products and sizes from their favorite brands while providing more access to new and emerging labels. As Marketplace scales, we'll continue to grow our online assortment which will allow us to serve more customers on even more occasions through increasing our use of unowned inventory.

**Operational Optimization** – We are focused on optimizing our operations, including in supply chain, which drives improvements in customer experience through faster delivery and improves our cost position by maximizing our inventory value throughout its lifecycle. We continued to make progress against our supply chain initiatives during the first quarter of 2024, delivering a better experience to our customers through shortened delivery times, while also reducing variable fulfillment costs.

**Nordstrom Rack** – We were pleased with our efforts in driving topline Rack growth. First quarter Nordstrom Rack net sales increased by 13.8% versus the same period in fiscal 2023, and comparable sales increased 7.9%. We opened 6 new Rack stores in the first quarter of 2024 and additional stores subsequent to quarter end, which places us on track to open a total of 22 new Racks in 2024. Our strategy and focus on great brands at great prices continued to deliver results with increases in traffic, conversion and customers in the first quarter of 2024.

We continued to manage with leaner inventories, ending the quarter with a double-digit positive inventory spread and healthy inventory levels. As we look ahead to the second quarter, we are focused on providing an exceptional Anniversary Sale, led by the brands that matter most to our customers. Building upon the success of last year's event, we are increasing the depth of offerings and grounding our assortment in highly coveted brands.

Despite continued macroeconomic uncertainty, we are encouraged that our focus and priorities are resonating with customers and driving topline strength. Our strong sales performance during the first quarter of 2024 gives us momentum heading into the rest of the year. We believe continued focus and execution on our key priorities will position us well to build capabilities to better serve our customers, drive profitable growth and increase shareholder value.



## Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.

(Dollar and share amounts in millions except per share amounts and where otherwise noted)

### RESULTS OF OPERATIONS

In our ongoing effort to enhance the customer experience, we are focused on providing a seamless retail experience across our Company. We invested early in integrating our operations, merchandising and technology across our stores and online in both our Nordstrom and Nordstrom Rack banners. By connecting our digital and physical assets across Nordstrom and Nordstrom Rack, we are able to better serve customers when, where and how they want to shop. We have one Retail reportable segment and analyze our results on a total Company basis, using customer, market share, operational and net sales metrics.

We monitor a number of key operating metrics to evaluate our performance. In addition to net sales, net earnings (loss) and other results under GAAP, three other key operating metrics we use are GMV, comparable sales and inventory turnover rate.

- *GMV*: calculated as the total dollar value of owned and unowned inventory sold through our digital platforms and stores, including the impact of estimated future customer returns and deferred revenue from Nordy Club points and Notes. We use GMV as an indicator of the scale and growth of our operations and the impact of our unowned inventory models.
- *Comparable Sales*: calculated as the total dollar value of owned and unowned inventory sold through our digital platforms and stores, net of actual returns. Store sales are added to the comparable sales base after they have been open for 13 full months or more, and removed in the month of their closure. Due to the 53rd week in 2023, we calculate our 2024 comparable sales using a realigned 2023 52-week period. We use comparable sales to evaluate the performance of our business without the impact of recently opened or closed stores.
- *Inventory Turnover Rate*: calculated as the trailing four-quarter merchandise cost of sales divided by the trailing 13-month average inventory. Inventory turnover rate is an indicator of our success in optimizing inventory volumes in accordance with customer demand. Merchandise inventories prior to February 4, 2024 were calculated under the retail inventory method. Effective February 4, 2024, we changed our accounting method to the weighted average cost method, and recorded the cumulative effect of this change in accounting principle in beginning accumulated deficit on our Condensed Consolidated Balance Sheet as of February 4, 2024 (see Note 1: Basis of Presentation in Item 1).

### Net Sales

The following table summarizes net sales:

	Quarter Ended	
	May 4, 2024	April 29, 2023
<b>Net sales:</b>		
Nordstrom	\$2,040	\$2,027
Nordstrom Rack	1,181	1,037
<b>Total net sales</b>	<b>\$3,221</b>	<b>\$3,064</b>
<b>Net sales increase (decrease):</b>		
Nordstrom	0.6 %	(11.4 %)
Nordstrom Rack	13.8 %	(11.9 %)
Total Company	5.1 %	(11.6 %)
<b>Digital sales:</b>		
As a % of total net sales	34.3 %	36.1 %
Sales (decrease) increase	(0.2 %)	17.4 %
<b>GMV increase (decrease):</b>		
Nordstrom	0.3 %	(11.8 %)
Total Company	4.9 %	(11.9 %)

Total Company net sales and GMV increased for the first quarter of 2024, compared with the same period in 2023. The wind-down of Canadian operations had a negative impact on total Company net sales of 75 basis points, as the first quarter of 2023 included one month of Canadian sales. Active, kids' and women's apparel and beauty had the strongest growth compared with the same period in 2023. Comparable sales increased 3.8%. Total Company digital sales decreased slightly for the first quarter of 2024, compared with the same period in 2023.

**Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.**

(Dollar and share amounts in millions except per share amounts and where otherwise noted)

Nordstrom net sales and GMV increased for the first quarter of 2024, compared with the same period in 2023. The wind-down of Canadian operations had a negative impact on Nordstrom net sales of 110 basis points. Comparable sales increased 1.8%. For the first quarter of 2024, Nordstrom net sales reflected an increase in the average selling price per item sold, partially offset by a decrease in the number of items sold.

Nordstrom Rack net sales increased for the first quarter of 2024, compared with the same period in 2023, reflecting an increase in both the number of items sold and the average selling price per item sold. Comparable sales increased 7.9%.

**Store Count**

	Quarter Ended	
	May 4, 2024	April 29, 2023
Nordstrom	93	94
Nordstrom Local service hubs	6	7
ASOS   Nordstrom	—	1
Nordstrom Rack	264	243
Last Chance clearance stores	2	2
<b>Total</b>	<b>365</b>	<b>347</b>

**Credit Card Revenues, Net**

Credit card revenues, net were \$114 for the first quarter of 2024, compared with \$117 for the same period in 2023. The decrease was due to higher credit losses, partially offset by increased finance charges from both higher interest rates and outstanding balances.

**Fiscal Year 2024 Total Revenue Outlook**

In fiscal 2024, we expect a total revenue range, including retail sales and credit card revenues, of 2.0% decline to 1.0% growth compared with the 53-week fiscal 2023, which includes an approximately 135 basis point unfavorable impact from the 53rd week.

**Gross Profit**

The following table summarizes gross profit:

	Quarter Ended	
	May 4, 2024	April 29, 2023
Gross profit	\$1,018	\$1,036
Gross profit as a % of net sales	31.6 %	33.8 %
Inventory turnover rate	3.6	3.4

Gross profit decreased \$18 and 225 basis points as a rate of net sales, compared with the same period in 2023. The strength in first quarter sales drove strong gross profit and leverage, which were more than offset primarily by timing matters related to both higher loyalty activity and reserves, as well as external theft in our transportation network and inventory cleanup in our supply chain as we consolidated facilities. Ending inventory decreased 6% compared with the same period in 2023, versus a 5% increase in net sales.

**Selling, General and Administrative Expenses**

SG&A is summarized in the following table:

	Quarter Ended	
	May 4, 2024	April 29, 2023
SG&A	\$1,153	\$1,103
SG&A as a % of net sales	35.8 %	36.0 %

SG&A increased \$50 during the first quarter of 2024, compared with the same period in 2023, due to higher labor costs associated with higher sales volume. SG&A rate decreased 20 basis points primarily due to leverage on higher sales and improvements in variable costs in our supply chain and across the business, partially offset by higher labor costs.

**Canada Wind-down Costs**

We recognized charges associated with the wind-down of Nordstrom Canada of \$309 in the first quarter of 2023.

## Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.

(Dollar and share amounts in millions except per share amounts and where otherwise noted)

### Earnings (Loss) Before Interest and Income Taxes

EBIT is summarized in the following table:

	Quarter Ended	
	May 4, 2024	April 29, 2023
EBIT	(\$21)	(\$259)
EBIT as a % of net sales	(0.6 %)	(8.5 %)

EBIT improved \$238 and 780 basis points during the first quarter of 2024, compared with the same period in 2023. The increase was primarily due to \$309 of expenses associated with the wind-down of Canadian operations in 2023 and higher sales volume in 2024, partially offset by timing matters related to both higher loyalty activity and reserves, as well as external theft in our transportation network and inventory cleanup in our supply chain as we consolidated facilities.

### Interest Expense, Net

Interest expense, net is summarized in the following table:

Fiscal year	Quarter Ended	
	May 4, 2024	April 29, 2023
Interest on long-term debt and short-term borrowings	\$37	\$37
Interest income	(8)	(7)
Capitalized interest	(2)	(2)
<b>Interest expense, net</b>	<b>\$27</b>	<b>\$28</b>

Interest expense, net decreased for the first quarter of 2024, compared with the same period in 2023, due to an increase in interest income.

### Income Tax Expense

Income tax benefit is summarized in the following table:

	Quarter Ended	
	May 4, 2024	April 29, 2023
Income tax benefit	(\$9)	(\$82)
Effective tax rate	17.5 %	28.6 %

The effective tax rate decreased in the first quarter of 2024, compared with the same period in 2023, primarily due to nonrecurring tax benefits related to the wind-down of Canadian operations in the first quarter of 2023. Excluding the impacts of the wind-down, the tax rate decreased due to the impact of unfavorable stock-based compensation on loss before income taxes in the first quarter of 2024, compared with earnings before income taxes in the first quarter of 2023.

### Earnings Per Share

EPS is as follows:

	Quarter Ended	
	May 4, 2024	April 29, 2023
Basic	(\$0.24)	(\$1.27)
Diluted	(\$0.24)	(\$1.27)

EPS improved \$1.03 for the first quarter of 2024, compared with the same period in 2023, primarily due to charges related to the wind-down of Canadian operations that had a net unfavorable impact of \$1.34 per diluted share in the first quarter of 2023.

## Item 2. Management’s Discussion and Analysis of Financial Condition and Results of Operations.

(Dollar and share amounts in millions except per share amounts and where otherwise noted)

### Adjusted EBIT, Adjusted EBITDA, Adjusted EBIT Margin and Adjusted EPS (Non-GAAP Financial Measures)

The following are key financial metrics and, when used in conjunction with GAAP measures, we believe they provide useful information for evaluating our core business performance, enable comparison of financial results across periods and allow for greater transparency with respect to key metrics used by management for financial and operational decision-making. Adjusted EBIT, Adjusted EBITDA, Adjusted EBIT margin and Adjusted EPS exclude certain items that we do not consider representative of our core operating performance. The financial measure calculated under GAAP which is most directly comparable to Adjusted EBIT and Adjusted EBITDA is net loss. The financial measure calculated under GAAP which is most directly comparable to Adjusted EBIT margin is net earnings as a percent of net sales. The financial measure calculated under GAAP which is most directly comparable to Adjusted EPS is diluted EPS.

Adjusted EBIT, Adjusted EBITDA, Adjusted EBIT margin and Adjusted EPS are not measures of financial performance under GAAP and should be considered in addition to, and not as a substitute for, net earnings, net earnings as a percent of net sales, operating cash flows, earnings per share, earnings per diluted share or other financial measures performed in accordance with GAAP. Our method of determining non-GAAP financial measures may differ from other companies’ financial measures and therefore may not be comparable to methods used by other companies.

The following is a reconciliation of net loss to Adjusted EBIT and Adjusted EBITDA and net earnings as a percent of net sales to Adjusted EBIT margin:

	Quarter Ended	
	May 4, 2024	April 29, 2023
<b>Net loss</b>	(\$39)	(\$205)
Income tax benefit	(9)	(82)
Interest expense, net	27	28
Loss before interest and income taxes	(21)	(259)
Canada wind-down costs	—	309
<b>Adjusted EBIT</b>	(21)	50
Depreciation and amortization expenses	153	144
Amortization of developer reimbursements	(15)	(17)
<b>Adjusted EBITDA</b>	\$117	\$177
<b>Net sales</b>	\$3,221	\$3,064
<b>Net loss as a % of net sales</b>	(1.2 %)	(6.7 %)
<b>EBIT margin %</b>	(0.6 %)	(8.5 %)
<b>Adjusted EBIT margin %</b>	(0.6 %)	1.6 %

The following is a reconciliation of diluted EPS to Adjusted EPS:

	Quarter Ended	
	May 4, 2024	April 29, 2023
<b>Diluted EPS</b>	(\$0.24)	(\$1.27)
Canada wind-down costs	—	1.92
Income tax impact on adjustments <sup>1</sup>	—	(0.58)
<b>Adjusted EPS</b>	(\$0.24)	\$0.07

<sup>1</sup> The income tax impact of non-GAAP adjustments is calculated using the estimated tax rate for the respective non-GAAP adjustment.

**Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.**

(Dollar and share amounts in millions except per share amounts and where otherwise noted)

**Adjusted ROIC (Non-GAAP financial measure)**

We believe that Adjusted ROIC is a useful financial measure for investors in evaluating the efficiency and effectiveness of the capital we have invested in our business to generate returns over time.

Beginning in the second quarter of 2023, the Adjusted ROIC calculation was updated to exclude certain items that we do not consider representative of our core operating performance. Refer to non-operating related adjustments included within adjusted net operating profit after tax and adjusted average invested capital. Prior periods have been modified to conform with current period presentation.

Adjusted ROIC is not a measure of financial performance under GAAP and should be considered in addition to, and not as a substitute for, return on assets, net earnings, total assets or other GAAP financial measures. Our method of calculating a non-GAAP financial measure may differ from other companies' methods and therefore may not be comparable to those used by other companies. The financial measure calculated under GAAP which is most directly comparable to Adjusted ROIC is return on assets. The following shows the components to reconcile the return on assets calculation to Adjusted ROIC:

	Four Quarters Ended	
	May 4, 2024	April 29, 2023
<b>Net earnings</b>	<b>\$299</b>	<b>\$20</b>
Income tax expense (benefit)	86	(8)
Interest expense	138	138
Earnings before interest and income tax expense	523	150
Operating lease interest <sup>1</sup>	87	85
Non-operating related adjustments <sup>2</sup>	7	387
Adjusted net operating profit	617	622
Adjusted estimated income tax expense <sup>3</sup>	(151)	(164)
<b>Adjusted net operating profit after tax</b>	<b>\$466</b>	<b>\$458</b>
<b>Average total assets</b>	<b>\$8,712</b>	<b>\$9,061</b>
Average noncurrent deferred property incentives in excess of ROU assets <sup>4</sup>	(147)	(188)
Average non-interest bearing current liabilities	(2,986)	(3,203)
Non-operating related adjustments <sup>5</sup>	98	122
<b>Adjusted average invested capital</b>	<b>\$5,677</b>	<b>\$5,792</b>
<b>Return on assets</b>	<b>3.4 %</b>	<b>0.2 %</b>
<b>Adjusted ROIC</b>	<b>8.2 %</b>	<b>7.9 %</b>

<sup>1</sup> Operating lease interest is a component of operating lease cost recorded in occupancy costs. We add back operating lease interest for purposes of calculating adjusted net operating profit for consistency with the treatment of interest expense on our debt.

<sup>2</sup> Non-operating related adjustments primarily included a supply chain asset impairment and related charge for the four quarters ended May 4, 2024, as well as the wind-down of our Canadian operations for the four quarters ended May 4, 2024 and April 29, 2023. See the Adjusted EBIT and Adjusted EBITDA section, as well as our 2023 Annual Report, for detailed information on certain non-operating related adjustments.

<sup>3</sup> Adjusted estimated income tax expense is calculated by multiplying the adjusted net operating profit by the adjusted effective tax rate (which removes the impact of non-operating related adjustments) for the trailing twelve-month periods ended May 4, 2024 and April 29, 2023. The adjusted effective tax rate is calculated by dividing adjusted income tax expense by adjusted earnings before income taxes for the same trailing twelve-month periods.

<sup>4</sup> For leases with property incentives that exceed the ROU assets, we reclassify the amount from assets to other current liabilities and other liabilities on the Condensed Consolidated Balance Sheets. The current and noncurrent amounts are used to reduce average total assets above, as this better reflects how we manage our business.

<sup>5</sup> Non-operating related adjustments primarily relate to the wind-down of our Canadian operations for the trailing twelve-month periods ended May 4, 2024 and April 29, 2023.

**Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.**

(Dollar and share amounts in millions except per share amounts and where otherwise noted)

**LIQUIDITY**

We strive to maintain a level of liquidity sufficient to allow us to cover our seasonal cash needs and appropriate levels of short-term borrowing capacity. In the short term, our ongoing working capital and capital expenditure requirements, and any dividend payments or share repurchases, are generally funded through cash flows generated from operations. In addition, we have access to the commercial paper market and can draw on our Revolver for working capital, capital expenditures and general corporate purposes. Over the long term, we manage our cash and capital structure to maximize shareholder return, maintain our financial position, manage refinancing risk and allow flexibility for strategic initiatives. We regularly assess our debt and leverage levels, capital expenditure requirements, debt service payments, dividend payouts, share repurchases and other future investments.

We ended the first quarter of 2024 with \$428 in cash and cash equivalents and \$772 of additional liquidity available on our Revolver. Cash and cash equivalents as of May 4, 2024 decreased \$153 from \$581 as of April 29, 2023, driven primarily by payments for capital expenditures and principal payments on long-term debt, partially offset by cash flows from earnings.

During the first quarter of 2024, we retired our 2.30% senior notes that were due April 2024 using cash on hand. We believe that our cash flows from operations are sufficient to meet our cash requirements for the next 12 months and beyond. Our cash requirements are subject to change as business conditions warrant and opportunities arise, and we may elect to raise additional funds in the future through the issuance of either debt or equity.

The following is a summary of our cash flows by activity:

	Quarter Ended	
	May 4, 2024	April 29, 2023
Net cash provided by operating activities	\$139	\$16
Net cash used in investing activities	(82)	(123)
Net cash (used in) provided by financing activities	(257)	1

**Operating Activities**

Net cash provided by operating activities increased \$123 for the quarter ended May 4, 2024, compared with the same period in 2023, primarily due to the timing of payroll and tax benefits in 2023 associated with the Canada wind-down, partially offset by the settlement of an outstanding liability to Nordstrom Canada in 2024.

**Investing Activities**

Net cash used in investing activities decreased \$41 for the quarter ended May 4, 2024, compared with the same period in 2023, primarily due to the decrease in cash and cash equivalents resulting from the deconsolidation of Canada in 2023 (see Note 1: Basis of Presentation in Item 1).

**Capital Expenditures**

Our capital expenditures, net are summarized as follows:

	Quarter Ended	
	May 4, 2024	April 29, 2023
Capital expenditures	\$91	\$106
Deferred property incentives <sup>1</sup>	(3)	(4)
<b>Capital expenditures, net</b>	<b>\$88</b>	<b>\$102</b>
<b>Capital expenditures as a % of net sales</b>	<b>2.8 %</b>	<b>3.4 %</b>

<sup>1</sup> Deferred property incentives are included in our cash provided by operations in our Condensed Consolidated Statements of Cash Flows in Item 1. We operationally view the property incentives we receive from our developers and vendors as an offset to our capital expenditures.

**Financing Activities**

Net cash for financing activities decreased \$258 for the quarter ended May 4, 2024, compared with the same period in 2023, primarily due to the retirement of our 2.30% senior notes due April 2024 using cash on hand (see Note 3: Debt and Credit Facilities in Item 1).

**Share Repurchases**

We had no share repurchases in the quarter ended May 4, 2024, compared with repurchases of \$1 for the quarter ended April 29, 2023.

**Dividends**

We paid dividends of \$31 and \$30 for the quarters ended May 4, 2024 and April 29, 2023, or \$0.19 per share for each year-to-date period.

**Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.**

(Dollar and share amounts in millions except per share amounts and where otherwise noted)

**Free Cash Flow (Non-GAAP Financial Measure)**

Free Cash Flow is one of our key liquidity measures and, when used in conjunction with GAAP measures, we believe it provides investors with a meaningful analysis of our ability to generate cash from our business.

Free Cash Flow is not a measure of financial performance under GAAP and should be considered in addition to, and not as a substitute for, operating cash flows or other financial measures prepared in accordance with GAAP. Our method of calculating a non-GAAP financial measure may differ from other companies' methods and therefore may not be comparable to those used by other companies. The financial measure calculated under GAAP which is most directly comparable to Free Cash Flow is net cash provided by operating activities. The following is a reconciliation of net cash provided by operating activities to Free Cash Flow:

	Quarter Ended	
	May 4, 2024	April 29, 2023
<b>Net cash provided by operating activities</b>	<b>\$139</b>	\$16
Capital expenditures	(91)	(106)
Change in cash book overdrafts	23	29
<b>Free Cash Flow</b>	<b>\$71</b>	(\$61)

**CAPITAL RESOURCES****Borrowing Capacity and Activity**

As of May 4, 2024, we had no outstanding borrowings under the Revolver and a \$28 outstanding standby letter of credit resulting in available short-term borrowing capacity of \$772. As of May 4, 2024, we had no issuances outstanding under our commercial paper program. For more information about our credit facilities, see Note 3: Debt and Credit Facilities in Item 1.

**Impact of Credit Ratings and Revolver Covenants**

Changes in our credit ratings may impact our costs to borrow and whether our personal property secures our Revolver.

For our Revolver, the interest rate applicable to any borrowings we may enter into depends upon the type of borrowing incurred plus an applicable margin, which is determined based on our credit ratings. At the time of this report, our credit ratings and outlook were as follows:

	Credit Ratings	Outlook
Moody's	Ba2	Stable
S&P Global Ratings	BB+	Negative
Fitch Ratings	BB	Stable

Should the ratings assigned to our long-term debt improve, the applicable margin associated with any borrowings under the Revolver may decrease, resulting in a lower borrowing cost under this facility. Conversely, should the ratings assigned to our long-term debt worsen, the applicable margin associated with any borrowings under the Revolver may increase, resulting in a higher borrowing cost under this facility.

As of May 4, 2024, we were in compliance with all covenants. We have certain limitations with respect to the payment of dividends and share repurchases under our Revolver agreement. For more information about our Revolver covenants, see Note 3: Debt and Credit Facilities in Item 1.

**Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.**

(Dollar and share amounts in millions except per share amounts and where otherwise noted)

**Adjusted Debt to EBITDAR (Non-GAAP Financial Measure)**

Adjusted debt to EBITDAR is one of our key financial metrics and we believe that our debt levels are best analyzed using this measure, as it provides a reflection of our creditworthiness which could impact our credit ratings and borrowing costs. This metric is calculated in accordance with the updates in our Revolver covenant and is a key component in assessing whether our revolving credit facility is secured or unsecured, as well as our ability to make dividend payments and share repurchases. For more information regarding our Revolver, see Note 3: Debt and Credit Facilities in Item 1.

Adjusted debt to EBITDAR is not a measure of financial performance under GAAP and should be considered in addition to, and not as a substitute for, debt to net earnings, net earnings, debt or other GAAP financial measures. Our method of calculating a non-GAAP financial measure may differ from other companies' methods and therefore may not be comparable to those used by other companies. The financial measure calculated under GAAP which is most directly comparable to Adjusted debt to EBITDAR is debt to net earnings. The following shows the components to reconcile the debt to net earnings calculation to Adjusted debt to EBITDAR:

	May 4, 2024
<b>Debt</b>	<b>\$2,614</b>
Operating lease liabilities	1,624
<b>Adjusted debt</b>	<b>\$4,238</b>
	<b>Four Quarters Ended May 4, 2024</b>
<b>Net earnings</b>	<b>\$299</b>
Income tax expense	86
Interest expense, net	104
Earnings before interest and income taxes	489
Depreciation and amortization expenses	594
Operating Lease Cost	282
Amortization of developer reimbursements <sup>1</sup>	67
Other Revolver covenant adjustments <sup>2</sup>	41
<b>Adjusted EBITDAR</b>	<b>\$1,473</b>
<b>Debt to Net Earnings</b>	<b>8.7</b>
<b>Adjusted debt to EBITDAR</b>	<b>2.9</b>

<sup>1</sup> Amortization of developer reimbursements is a non-cash reduction of Operating Lease Cost and is therefore added back to Operating Lease Cost for purposes of our Revolver covenant calculation.

<sup>2</sup> Other adjusting items to reconcile net earnings to Adjusted EBITDAR as defined by our Revolver covenant include interest income, certain non-cash charges and other gains and losses where relevant. For the four quarters ended May 4, 2024, other Revolver covenant adjustments primarily included interest income and a supply chain asset impairment and related charge, partially offset by Canada wind-down adjustments. See our 2023 Annual Report for detailed information on certain non-operating related adjustments.



## **Item 2. Management’s Discussion and Analysis of Financial Condition and Results of Operations.**

(Dollar and share amounts in millions except per share amounts and where otherwise noted)

### **CRITICAL ACCOUNTING ESTIMATES**

The preparation of our financial statements in conformity with GAAP requires that we make estimates, judgments and assumptions that affect the reported amounts of assets, liabilities, revenues and expenses and disclosure of contingent assets and liabilities.

We base our estimates on historical experience and other assumptions that we believe to be reasonable under the circumstances. Actual results may differ from these estimates. We believe that the estimates, assumptions and judgments involved in the accounting policies referred to in our 2023 [Annual Report](#) have the greatest potential effect on our financial statements, so we consider those to be our critical accounting policies and estimates. Our management has discussed the development and selection of these critical accounting estimates with the Audit & Finance Committee of our Board of Directors. There have been no material changes to our significant accounting policies or critical accounting estimates as described in our 2023 Annual Report, except as noted below.

#### **Merchandise Inventories**

Merchandise inventories are stated at the lower of cost or net realizable value using the weighted average cost method. Under this method, the weighted average purchase price is calculated and applied to owned inventory units. We record reserves for excess and obsolete inventory based on specific identification of units with a current retail value below cost, plus an estimate of future markdowns below cost, which considers the age of inventory and historical trends.

We take physical inventory counts at our stores and Supply Chain Network locations and adjust for differences between recorded and counted amounts. Following each physical inventory cycle and using the most recent physical inventory count and historical results, we record an estimate for shrink as a percentage of weighted average cost until the next physical inventory count.

### **RECENT ACCOUNTING PRONOUNCEMENTS**

In March 2024, the SEC adopted the final rule under SEC Release No. 33-11275, *The Enhancement and Standardization of Climate-Related Disclosures for Investors*, which requires new disclosures regarding information about a registrant’s climate-related risks that have materially impacted, or are reasonably likely to have a material impact on, its business strategy, results of operations or financial condition. In addition, certain disclosures related to severe weather events and other natural conditions will also be required in a registrant’s audited financial statements. In April 2024, the SEC voluntarily stayed the final rules as a result of pending legal challenges. Annual disclosure requirements will be effective for us in the fourth quarter of 2025, pending resolution of the stay. We are evaluating the impact of this final rule on our disclosures.

## **Item 3. Quantitative and Qualitative Disclosures About Market Risk.**

We discussed our interest rate risk and foreign currency exchange risk in our 2023 [Annual Report](#). There have been no material changes to these risks since that time.

## **Item 4. Controls and Procedures.**

### **DISCLOSURE CONTROLS AND PROCEDURES**

For the purposes of the Exchange Act, our Chief Executive Officer, Erik B. Nordstrom, serves as our principal executive officer and our Chief Financial Officer, Catherine R. Smith, is our principal financial officer and principal accounting officer.

Under the supervision and with the participation of management, including our principal executive officer and principal financial officer, we have performed an evaluation of the design and effectiveness of our disclosure controls and procedures as of the last day of the period covered by this report.

Based upon that evaluation, our principal executive officer and principal financial officer concluded that our disclosure controls and procedures were effective. Disclosure controls and procedures are defined by Rules 13a-15(e) and 15d-15(e) under the Exchange Act as controls and other procedures that are designed to ensure that information required to be disclosed in the reports that we file or submit under the Exchange Act is recorded, processed, summarized and reported within the time periods specified within the SEC's rules and forms. Disclosure controls and procedures include, without limitation, controls and procedures designed to ensure that information required to be disclosed in the reports that we file or submit under the Exchange Act is accumulated and communicated to our management, including our principal executive officer and principal financial officer, to allow timely decisions regarding required disclosure.

### **CHANGES IN INTERNAL CONTROL OVER FINANCIAL REPORTING**

Effective beginning the first quarter of 2024, we changed our method of accounting for merchandise inventories from the retail inventory method to the weighted average cost method and modified our related internal controls.

There have been no other changes in our internal control over financial reporting (as defined in Rules 13a-15(f) or 15d-15(f) of the Exchange Act) during our most recently completed fiscal quarter that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

## PART II — OTHER INFORMATION

### Item 1. Legal Proceedings.

We are subject from time to time to various claims and lawsuits arising in the ordinary course of business, including lawsuits alleging violations of state and/or federal wage and hour and other employment laws, privacy and other consumer-based claims. Some of these lawsuits may include certified classes of litigants, or purport or may be determined to be class or collective actions and seek substantial damages or injunctive relief, or both, and some may remain unresolved for several years. We believe the recorded accruals in our Condensed Consolidated Financial Statements are adequate in light of the probable and estimable liabilities.

On March 2, 2023, Nordstrom Canada commenced a wind-down of its business operations pursuant to a CCAA proceeding overseen by the Ontario Superior Court of Justice. See Note 1: Basis of Presentation in Part I for more information.

As of the date of this report, we do not believe any other currently identified claim, proceeding or litigation, either alone or in the aggregate, will have a material impact on our results of operations, financial position or cash flows. Since these matters are subject to inherent uncertainties, our view of them may change in the future.

### Item 1A. Risk Factors.

We discussed our risk factors in Part I, “Item 1A. Risk Factors” in our 2023 [Annual Report](#) on Form 10-K filed with the SEC on March 19, 2024. The following is an update to our risk factors as previously disclosed:

**The Board’s consideration of potential avenues to enhance shareholder value, including the disclosure of a possible “going private” transaction being explored by our Chief Executive Officer and our President and Chief Brand Officer, could adversely affect our business, financial condition and results of operations, as well as our stock price.**

In April 2024, we announced that our Board of Directors had established a special committee of independent and disinterested directors (the “Special Committee”) in response to interest expressed by Erik B. Nordstrom, our Chief Executive Officer, and Peter E. Nordstrom, our President and Chief Brand Officer, in pursuing a potential transaction in which Nordstrom would become a private company (a “possible going private transaction”) in conjunction with the Board’s exploration of possible avenues to enhance shareholder value. We do not intend to disclose further developments regarding this matter unless and until further disclosure is determined to be necessary or appropriate.

There can be no assurance that we will pursue a possible going private transaction or any other particular transaction or other strategic outcome, or that a possible going private transaction or any other proposed transaction will be approved or consummated. The Special Committee may suspend or terminate its consideration of a possible going private transaction at any time, and Erik and Peter Nordstrom (or any parties who may be possible financing sources for a possible going private transaction) may suspend or terminate their exploration of a possible going private transaction at any time. A possible going private transaction or other transaction is also dependent upon a number of factors that may be beyond our control including, among other factors, market conditions, industry trends, regulatory developments and litigation.

Speculation regarding any developments and perceived uncertainties related to our future could impact our ability to retain, attract or strengthen our relationships with key personnel, current and potential customers, suppliers and partners, which may cause them to terminate, or not to renew or enter into, arrangements with us, and could lead to fluctuations in our stock price. We may incur significant expenses related to a possible going private transaction or other transaction, and exploration of a possible going private transaction or other transaction has diverted and is likely to continue to divert management’s time and attention.

Any of these factors could disrupt or adversely affect our business, financial condition and results of operations, as well as the market price of our common stock. To the extent the exploration of a possible going private transaction or another transaction adversely affects our business, financial condition and results of operations, as well as the market price of our common stock, it may also have the effect of heightening many of the other risks previously described.

## **Item 2. Unregistered Sales of Equity Securities and Use of Proceeds.**

### **(c) SHARE REPURCHASES**

(Dollar and share amounts in millions, except per share amounts)

We repurchased no shares of common stock during the first quarter of 2024 and we had \$438 remaining in share repurchase capacity as of May 4, 2024. See Note 6: Shareholders' Equity in Item 1 for more information about our May 2022 share repurchase program.

## **Item 3. Defaults Upon Senior Securities.**

None.

## **Item 4. Mine Safety Disclosures.**

None.

## **Item 5. Other Information.**

None.

## **Item 6. Exhibits.**

(a) The information required under this item is incorporated herein by reference or filed or furnished as part of this report at:

	<b>Page</b>
<a href="#">Nordstrom, Inc. and Subsidiaries Exhibit Index</a>	29

All other exhibits are omitted because they are not applicable, not required or because the information required has been given as part of this report.

**Nordstrom, Inc. and Subsidiaries  
Exhibit Index**

		Exhibit	Incorporated by Reference		
			Form	Exhibit	Filing Date
18.1	†	<a href="#">Preferability Letter of Independent Registered Public Accounting Firm</a>			
99.1		<a href="#">Nondisclosure Confidentiality Agreement, dated as of April 17, 2024</a>	8-K	99.2	April 18, 2024
31.1	†	<a href="#">Certification of Chief Executive Officer required by Section 302(a) of the Sarbanes-Oxley Act of 2002</a>			
31.2	†	<a href="#">Certification of Chief Financial Officer required by Section 302(a) of the Sarbanes-Oxley Act of 2002</a>			
32.1	‡	<a href="#">Certification of Chief Executive Officer and Chief Financial Officer pursuant to 18 U.S.C. 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002</a>			
101.INS	†	Inline XBRL Instance Document			
101.SCH	†	Inline XBRL Taxonomy Extension Schema Document			
101.CAL	†	Inline XBRL Taxonomy Extension Calculation Linkbase Document			
101.LAB	†	Inline XBRL Taxonomy Extension Labels Linkbase Document			
101.PRE	†	Inline XBRL Taxonomy Extension Presentation Linkbase Document			
101.DEF	†	Inline XBRL Taxonomy Extension Definition Linkbase Document			
104	†	Cover Page Interactive Data File (Inline XBRL)			

† Filed herewith electronically

‡ Furnished herewith electronically

## SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

NORDSTROM, INC.  
(Registrant)

/s/ Catherine R. Smith  
Catherine R. Smith  
Chief Financial Officer  
(Principal Financial Officer and Principal Accounting Officer)

Date: June 7, 2024

June 7, 2024

Nordstrom, Inc.  
1617 Sixth Avenue  
Seattle, WA 98101

Dear Sirs/Madams:

At your request, we have read the description included in your Quarterly Report on Form 10-Q to the Securities and Exchange Commission for the quarter ended May 4, 2024, of the facts relating to voluntary accounting change from the retail method of inventory accounting to the weighted-average cost method. We believe, on the basis of the facts so set forth and other information furnished to us by appropriate officials of Nordstrom, Inc., that the accounting change described in your Form 10-Q is to an alternative accounting principle that is preferable under the circumstances.

We have not audited any consolidated financial statements of Nordstrom, Inc. and its subsidiaries as of any date or for any period subsequent to February 3, 2024. Therefore, we are unable to express, and we do not express, an opinion on the facts set forth in the above-mentioned Form 10-Q, on the related information furnished to us by officials of the Nordstrom, Inc., or on the financial position, results of operations, or cash flows of Nordstrom, Inc. and its subsidiaries as of any date or for any period subsequent to February 3, 2024.

Yours truly,

DELOITTE & TOUCHE LLP

**Certification required by Section 302(a) of the Sarbanes-Oxley Act of 2002**

I, Erik B. Nordstrom, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of Nordstrom, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
  - a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
  - a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: June 7, 2024

/s/ Erik B. Nordstrom  
Erik B. Nordstrom

Chief Executive Officer of Nordstrom, Inc.



**Certification required by Section 302(a) of the Sarbanes-Oxley Act of 2002**

I, Catherine R. Smith, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of Nordstrom, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
  - a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
  - a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: June 7, 2024

/s/ Catherine R. Smith  
Catherine R. Smith  
Chief Financial Officer of Nordstrom, Inc.

**NORDSTROM, INC.**  
**1617 SIXTH AVENUE**  
**SEATTLE, WASHINGTON 98101**  
**CERTIFICATION PURSUANT TO**  
**18 U.S.C. SECTION 1350,**  
**AS ADOPTED PURSUANT TO**  
**SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002**

In connection with the Quarterly Report of Nordstrom, Inc. (the "Company") on Form 10-Q for the period ended May 4, 2024, as filed with the Securities and Exchange Commission on the date hereof (the "Report"), we, Erik B. Nordstrom, Chief Executive Officer (Principal Executive Officer), and Catherine R. Smith, Chief Financial Officer (Principal Financial Officer and Principal Accounting Officer), of the Company, certify, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that:

- The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Date: June 7, 2024

/s/ Erik B. Nordstrom

Erik B. Nordstrom  
Chief Executive Officer of Nordstrom, Inc.

/s/ Catherine R. Smith

Catherine R. Smith  
Chief Financial Officer of Nordstrom, Inc.

A signed original of this written statement required by Section 906 has been provided to Nordstrom, Inc. and will be retained by Nordstrom, Inc. and furnished to the Securities and Exchange Commission or its staff upon request.